Customer Questionnaire for Case Study

Company Name:

Business Specialty:

Approximate Annual Sales (prior year):

Approximate # of Employees:

Approximate # of Project Managers:

Primary Contact for Case Study:

Contributing User(s):

Contributing Executive(s):

How long did you use Sage CRE before considering TimberScan?

What made you decide to look at TimberScan?

What other solutions did you consider before choosing TimberScan?

Describe your AP approval process before TimberScan?

How long did implementation take? Describe the process.

Describe your AP approval process after implementing TimberScan. Please include the efficiency gains you’ve experienced in regards to time savings, costs savings, personnel burdens, reporting etc.

Do you have a memorable story about TimberScan? For example, did you ever get a stack of invoices to process on Friday at Noon, but still get home by 5?

What is your favorite TimberScan feature?

Do you use TimberScan Capture?

If yes, what’s your part of TimberScan Capture:

If no, do you intend to add it in the future?

Do you intend to add more users to the system or change your business processes in the future because of TimberScan?

What do you want to tell others who are considering adding TimberScan to connect with their Sage CRE software?

Today’s Date:

If you have any logos or images to best depict your business and this case study, please send them along with this document, too! Thanks.